



Mar 10, 2021

Lauren Patricia McDermott

has successfully completed

Introduction to User Experience Principles and Processes

an online non-credit course authorized by University of Michigan and offered through Coursera

A handwritten signature in black ink, appearing to read 'Mark Newman', written over a horizontal dotted line.

Mark Newman
Associate Professor, School of Information
Department of Electrical Engineering and Computer Science

COURSE
CERTIFICATE



Verify at coursera.org/verify/8EDU54KEDGA6
Coursera has confirmed the identity of this individual and their participation in the course.